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If you're having difficulty, our friendly
customer team is always here to help.



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Sauna Room **JV12250AU**

THIS INSTRUCTION BOOKLET CONTAINS **IMPORTANT** SAFETY INFORMATION.
PLEASE READ AND KEEP FOR FUTURE REFERENCE.



Before You Start

- ⚠ Please read all instructions carefully.
- ⚠ Retain instructions for future reference.
- ⚠ Separate and count all parts and hardware.
- ⚠ Read through each step carefully and follow the proper order.
- ⚠ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⚠ Always place the product on a flat, steady and stable surface.
- ⚠ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.



Indoor Use Only

230V/15A Dedicated Circuit

Please read this manual carefully before using the sauna. We recommend keeping this manual for regular checks and reference.

If you need further assistance or additional translations, feel free to ask!

Warning

Before assembly, visually inspect all heaters to ensure they are not damaged. Any excessive vibration during transport may cause damage to the heating elements. If any damage is detected, do not operate the sauna! Please contact your manufacturer for troubleshooting and replacement parts.

A. Preview

A.1 Operating Conditions:

- Temperature: 5°C to 40°C (41°F - 104°F)
 - Humidity: ≤ 85%
 - Pressure: 700Pa - 1060hpa
 - Power Supply: AC 230V,50Hz
 - The sauna must be kept at least 1.38 inches away from the wall.
- ①The sauna room should be placed in a dry, non-humid environment to prevent moisture or damage to the heating body.
- ②The beauty lamp should not be used in an environment of more than 60°C for a long time, and it is recommended that the beauty lamp and the sauna room be used separately.

A.2 Product Features:

- Wooden structure
- Digital microprocessor control
- Temperature adjustable between 18°C - 65°C (64°F - 149°F)
- Timer function, adjustable from 5 to 60 minutes
- Temperature sensor
- Keypad control
- Long-lasting carbon fiber heater
- Ventilation port on the top

Before using the sauna, please familiarize yourself with all safety precautions and warnings included in this manual, as well as the safety guidelines specific to the sauna itself.

B. General Safety Rules

B.1 It is illegal to install this product without permission from the local electrical inspection authority.

- The power supply and circuits used during operation must have reliable

grounding devices, and the outlet must have a proper ground wire to prevent excessive moisture buildup from causing static electricity, voltage increases, short circuits, smoke, tripping, and other issues.

- The power cord and circuit connection wires should be concealed within the equipment. During use, do not pull on the wires or change the wiring by yourself. Avoid rubbing your feet on the foot grid or heating plate to prevent damaging the wires and circuit connections, which can lead to electric shocks, short circuits, smoke, tripping, and other problems.
- Do not use a power supply that exceeds the national standard voltage to avoid fire and electric shock hazards.
- Ensure that the power plug and gaps are free of moisture and debris to prevent electric shock or other equipment failures.
- When plugging in or unplugging the power supply, grasp the plug firmly and ensure your hands are dry to avoid the risk of electric shock.
- In households with pets, monitor their actions to prevent them from chewing on power cords or soiling the power plug, which could lead to fire or other accidents. Always unplug the power supply when going out, and place the equipment out of reach of pets.

When using the sauna room, attention should be paid to avoid water or other liquids spilling onto the heating body panel, so as not to affect the normal operation of the equipment

B.2 Health Precautions

- High-temperature hazard: Normal body temperature should not exceed 39°C (103°F).
- Do not sleep while using the equipment to avoid accidents; avoid prolonged continuous use.
- Individuals lacking self-awareness or independent operational ability must be accompanied by someone capable of independent action to prevent accidents.
- If you feel unwell or experience abnormal skin sensations during use, stop immediately and consult a doctor.
- When using the equipment, do not wear metallic clothing or jewelry to prevent low-temperature burns.

Note: If you feel dizzy, drowsy, or experience any discomfort, please exit the sauna immediately. If you have any symptoms or illnesses, consult a doctor before using the sauna. Please note that this product is a therapeutic device, not a treatment device.

B.3 Safety Precautions:

- Do not dry clothes or leave towels in the sauna.
- Do not touch the heater with fingers or metal tools when the light is on.
- Avoid splashing water or other liquids on the heater.

- Do not use the sauna if you have any of the following conditions: 1. Unhealed wounds, eye diseases, or severe burns; 2. Elderly individuals, those with chronic illnesses, especially patients. Pregnant women and infants are prohibited from entering; 3. Individuals with high fever, obesity, heart disease, hypertension, circulatory system diseases, or diabetes must consult a doctor before using this product.
- Do not place pets in the sauna.
- Do not use after excessive drinking.
- Do not install the sauna near water, bathtubs, showers, damp basements, or swimming pools.
- Do not use liquid cleaners or aerosol cleaners inside the sauna. Disconnect the power supply and unplug before cleaning. It is recommended to use clean water and a soft cloth for cleaning.
- If using a wall socket adapter or extension cord between the sauna's power line and the wall socket is necessary, ensure that the product meets standard requirements.
- Children aged 8 and older, as well as individuals with physical, sensory, or mental impairments or a lack of experience and knowledge, must be supervised or guided to use this product safely.
- Inspect the sauna before restarting the timer.
- When replacing parts, ensure they comply with the manufacturer's requirements.
- Unauthorized substitutes may cause fire, electric shock, or other hazardous situations. After any maintenance, have a qualified technician perform a safety check.

B.4 Maintenance Guidelines

- To ensure the safety and optimal performance of your sauna, please follow these guidelines:
- Do not modify the power cord: The power cord supplied with your product is designed for safe operation. Modifying, cutting, or changing the power cord in any way may create safety hazards.
- If the power cord is damaged, it must be replaced by the manufacturer, their service agent, or similarly qualified personnel to avoid hazards.
- Warning: The connection of the power cord must be completed by a qualified electrician! All electrical component connections must be made by qualified personnel!
- Avoid using extension cords: We strongly recommend not using extension cords with this product. Extension cords may cause a drop in power supply, resulting in decreased performance and potential safety risks. If you need a longer reach, please contact our customer service for recommended solutions.

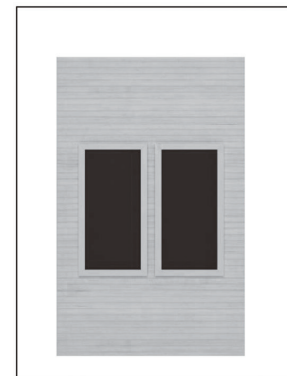
- When replacing parts, ensure they meet the manufacturer's requirements.
- Unauthorized substitutes may cause fire, electric shock, or other hazardous situations. After any repairs, have a technician perform a safety check to ensure your sauna is functioning correctly.
- Failure to comply with these instructions may result in product damage or safety risks. Thank you for prioritizing safety and adhering to these guidelines.

C. Installations

Installation Tips:

1. Placement: The sauna must be placed in a dry area and should not be positioned on a carpet.
2. Stable Placement: Ensure that the bottom of the sauna is level on the floor and above the floor separator.
3. Ventilation Requirements: There should be a gap between the bottom plate and contacting objects to allow for ventilation.

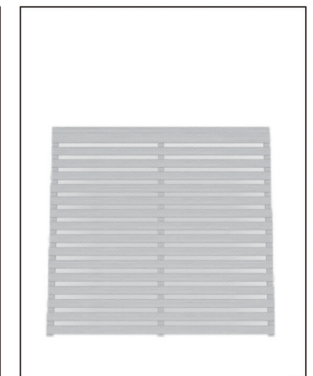
C.1 Main Components



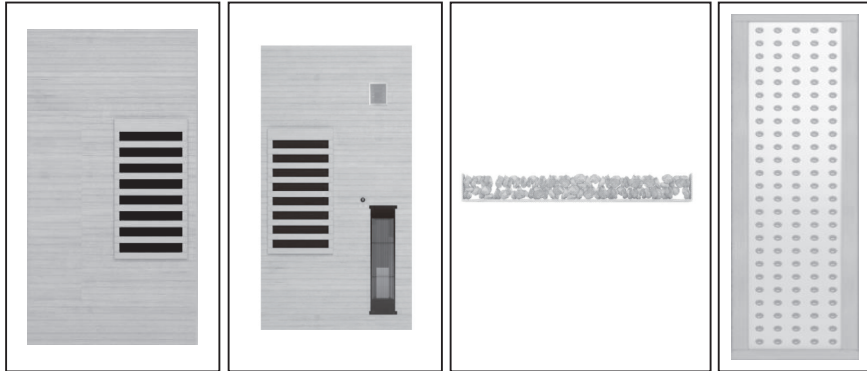
A. Back Panel



B. Front Panel



C. Backrest Panel



D. Left Panel

E. Right Panel

F. Salt Lamp

P. Beauty Light

Accessories



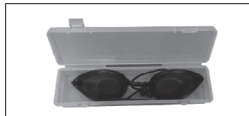
G. Door Handle

H. Oxygen Bar

I. Cup Holder

J. Towel Rack

Q. Hinge * 3



U. Eye mask for beauty lamp

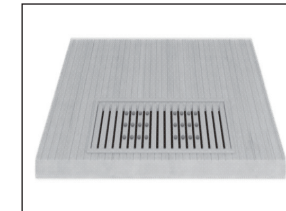
Hardware

ST4*50mm *10pcs	ST4*40mm *8pcs	ST3.5*30mm *8pcs
Seat Board * 4 Back Panel * 2 Spare * 4	Seat Support * 4 Spare * 4	Beauty Light * 4 Spare*4

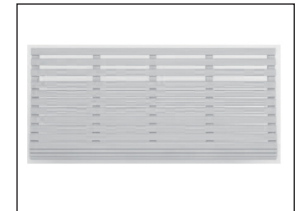
ST3.5*25mm *6pcs	Ø6*70mm *4pcs	Screw	ST3.5*15mm *18pcs
Cup Holder * 2 Towel Rack * 2 Spare * 2	Door Handle * 2 Spare * 2	Glass *12 Spare *4	Oxygen Bar * 2 Top Panel * 12 Spare * 2



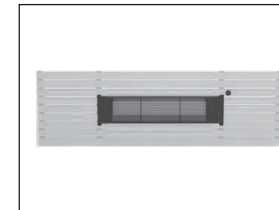
K. Top Panel +
Dust Cover



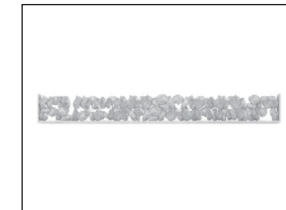
L. Bottom Panel



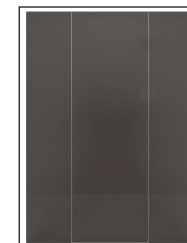
M. Seat Panel



N. Seat Support

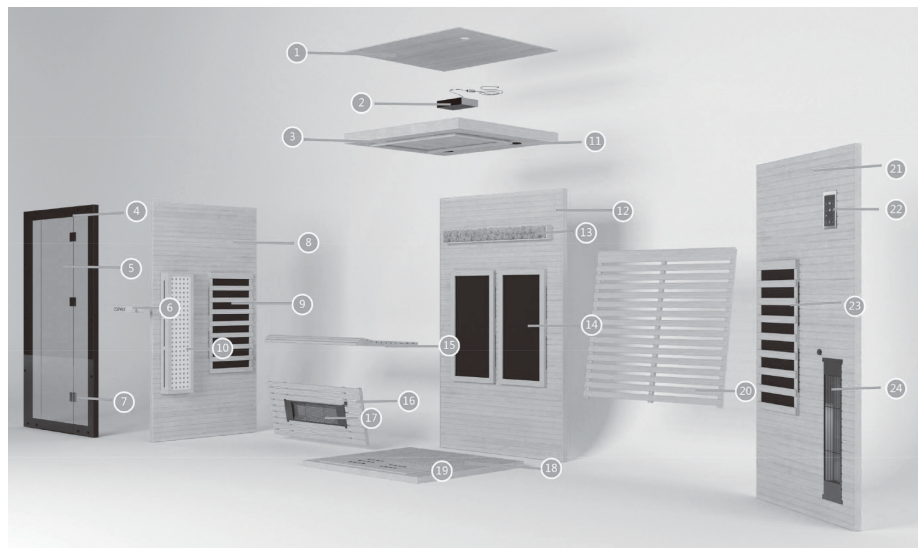


O. Salt Lamp Frame * 1



V. Left Glass
W. Door Glass
X. Right Glass

C.2 Product Exploded View and Description (All descriptions are based on facing the sauna)



1	Dust Cover	13	Salt Lamp
2	Power Box	14	Back Heating Element
3	Top Panel	15	Seat Panel
4	Front Panel	16	Seat Support
5	Door Glass	17	Seat Support Heating Element
6	Door Handle	18	Bottom Panel
7	Glass Hinge	19	Foot Heating Element
8	Left Side Panel	20	Seat Backrest
9	Left Seat Upper Heating Element	21	Right Side Panel
10	Beauty Lamp	22	Control Panel
11	Speakers *2	23	Right Seat Upper Heating Element
12	Back Panel	24	Right Seat Front Heating Element

C.3 Product Installation Steps

- The installation steps for the sauna room are based on the perspective of a person facing the sauna.
- Place the bottom panel on a level surface with the upward side facing up.
- The installation locations for the cup holder and towel rack are determined by you.



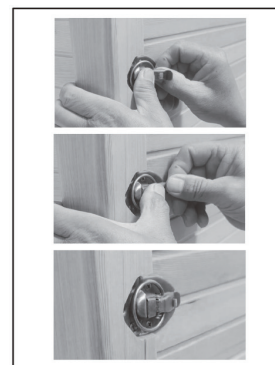
1. Place the bottom panel (part L).



2. Install the back panel (part A).



3. Install the left side panel (part D).



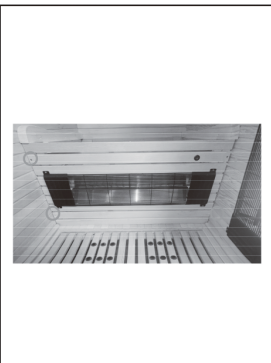
4. Secure both side panels with the latches.



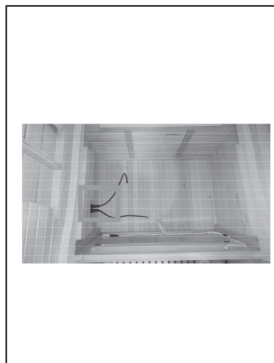
5. Install the right side panel (refer to step 4) (part E).



6. Install the seat support (part N).



6.1 Secure the seat support with ST4*40mm screws (4 pcs).



6.2 Connect the internal power wire of the seat.



7. Install the seat panel (part M).



7.1 Secure the seat panel with ST4*50mm screws (4 pcs).



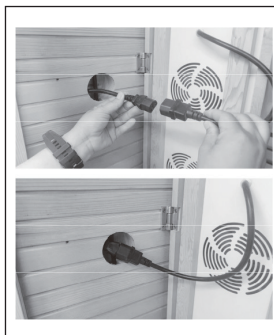
8. Install the backrest panel (part C).



8.1 Secure the backrest panel with ST4*50mm screws (2 pcs).



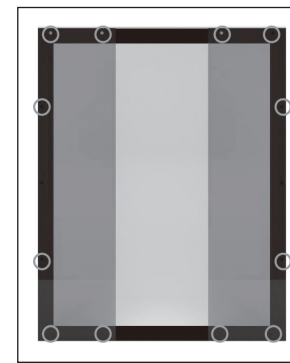
9. Install the beauty light (part P) using ST3.5*30mm screws (4 pcs).



9.1 Connect the beauty light power cord and insert the connector into the sauna panel.



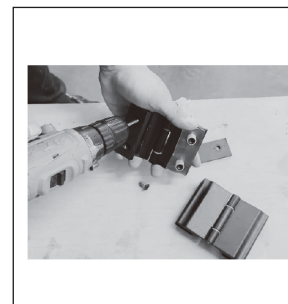
10. Take out the front panel and lay it flat (part B).



10.1 Secure the left and right glasses (part V + part X) using mirror screws (12 pcs).



11. Install the front panel and secure it with latches (refer to step 4).



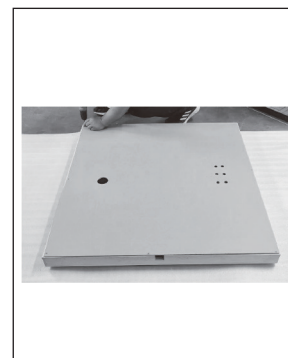
12. Disassemble the hinge (part Q).



12.1 Install the hinge into the holes on the right glass.



12.2 Install the door glass (part W).

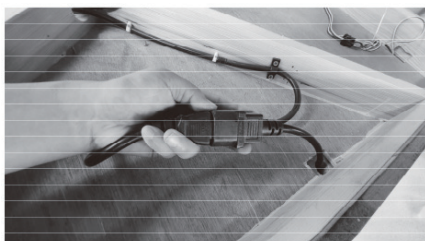
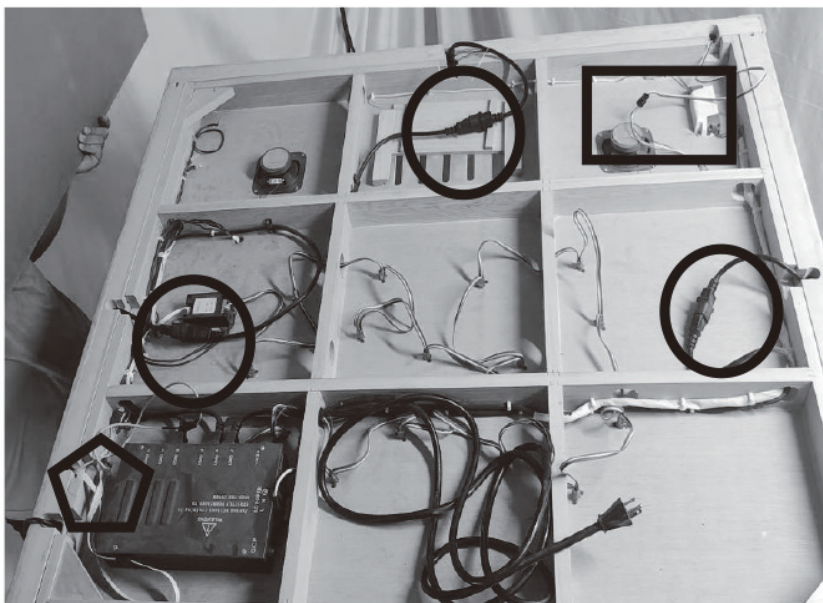


13. Remove the screws that fix the dust cover on the top.



13.1. Install the top panel.

14. Connect the top electrical wires:



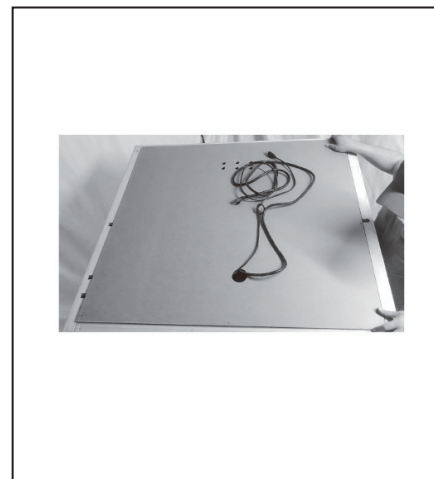
- Round wire coil: Heating element power wires (3 pcs).



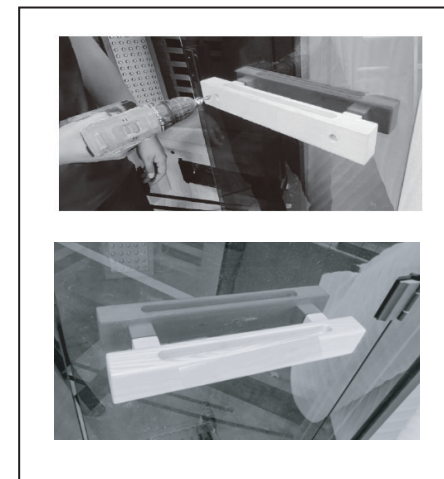
- Square wire coil: Salt lamp power wire (1 pc).



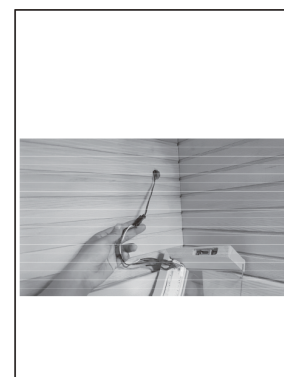
- Pentagon wire coil: Audio power wire and control panel power wire.



15. Thread the sauna room power wire and beauty lamp power wire through the reserved holes in the dust cover. Secure the dust cover to the top panel with ST3.5*15mm screws (12 pcs).



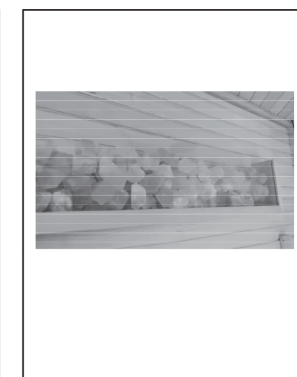
16. Install the door handle (part G).



17. Connect the salt lamp frame to the light strip on the sauna wall and tuck the excess lamp wire into the sauna interior (part O).



17.1 Hang the salt lamp frame on the sauna board.



17.2 Insert the salt blocks (part F).

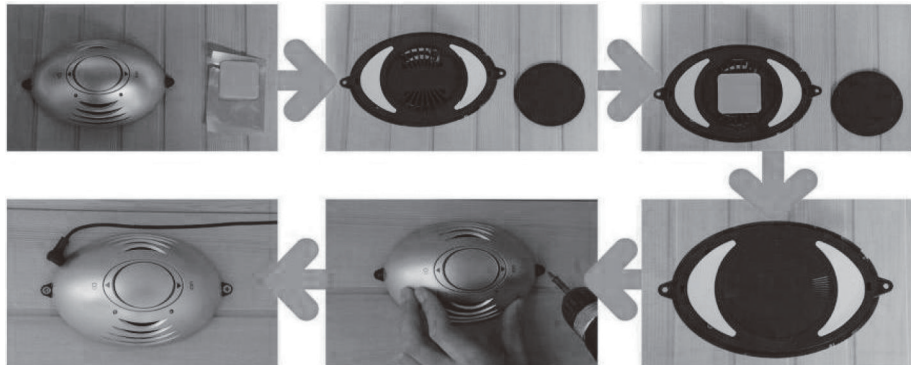


18. Install the cup holder (part I) with ST3.5*25mm screws (2 pcs).



19. Install the towel rack (part J) with ST3.5*25mm screws (2 pcs).

C.3.1 Install Oxygen Bar



Operating instructions:

After the power is turned on, press "ion", the green light is on, and the negative ion working mode is entered. Press the O3 key, the red light is on, and the ozone working mode is entered. In the ozone mode, after about 15 minutes, it is automatically converted to the negative ion mode.



- Press the Ion Button: It can significantly purify the air and remove toxic substances, including dust and mold odors.
- Press the Ozone Button: Ozone can kill viruses and is ultimately converted back to oxygen without causing secondary pollution, which is something chemical agents cannot achieve. (When disinfecting, it is essential for individuals to leave the sauna room.)

Negative Ion Oxygen Bar Data

Input voltage	DC12V	Working current	$\leq 400\text{mA}$
Rated power	< 5W	Anion quantity	$> 1 \times 10^6 \text{pcs/cm}^3$
Ozone content	$> 5\text{mg/h}$	Rated operating current of the ozone module	130mA
Rated working current of negative ion module	20mA	Rated fan operating current	60mA
Input interface type	DC/ $\varnothing 3.5\text{mm}$	Self-restoring fuse parameters	200mA/DC12V

C.4 Steps for replacing a heater

Warning: Only qualified personnel can replace the heater, please ensure that the power supply is cut off before repair.

C.4.1 The heating plate above the side seat is used as an example.

1. Use a screwdriver to remove the heater bar to be replaced.



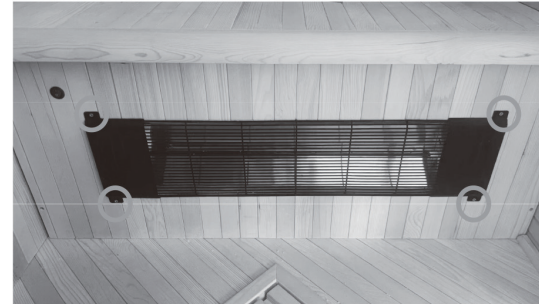
2. Carefully remove the heater, find out the connection between the heater and the sauna wall, and disconnect the heater and the sauna wall. Use a screwdriver to remove the screws fastening the heater to the fence.



3. ① Replace the new heating body and fix it on the wooden fence with screws;
② Connect the heater to the power cord in the sauna room;
③ Fix the replaced heater to the wall of the sauna room with screws.

C.4.2 The heating tube on the seat support is used as an example.

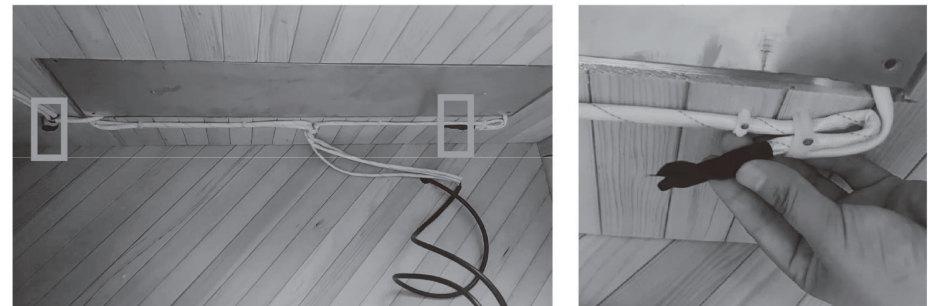
1. Remove the heater mesh cover using a screwdriver.



2. Use tools such as needle-nose pliers to remove the wires securing both ends of the heating pipe.



3. Find the two joints of the heating tube on the back of the seat support and disassemble them to remove the heating tube.



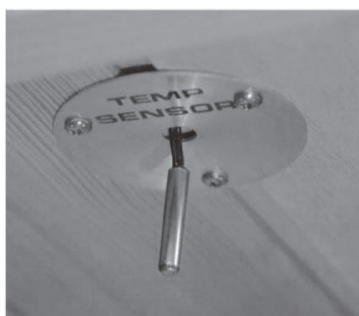
4. ① Replace the heating tube;
② Fix the heating tube on the reflector;
③ Connect the power cable of the heating tube at the back of the vertical plate;
④ Fix the heating pipe network cover with screws.

D. Operations

Note: Before opening the sauna, please remove the plastic protective film from the control panel and check and confirm the power connection. The power supply, heater and temperature sensor are properly connected, and the power supply voltage and frequency must match the required voltage and frequency of the sauna (230V/15A dedicated circuit).

D.1 Use of the sauna room

Pull the temperature sensor vertically down, as shown below, to ensure the accuracy of the temperature display on the control panel.



D.2 Plug the power cable into the wall socket.

Sauna plug: 230V/15A (5-20P)

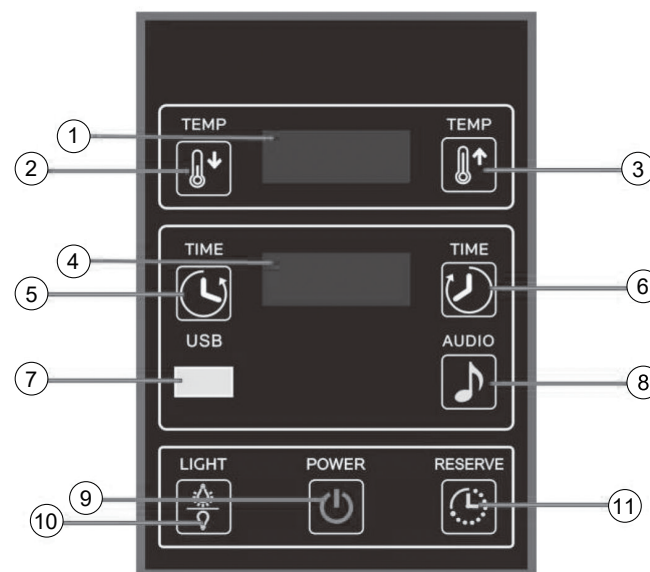


The power plug used for the sauna room is 230V/15A. Please make sure to follow these steps:

- Confirm the Outlet Type: First, check if you have a compatible 230V/15A outlet at home.
- Prefer Matching Outlets: If a 230V/15A outlet is available, please use it as your priority.
- Using Adapters: If there is no 230V/15A outlet, you can use an adapter.

Before using the adapter, please read and adhere to the usage instructions and precautions carefully.

D.3 Control panel operation



Number	Function	Number	Function
1	TEMPERATURE DISPLAY	7	USB PORT
2	TEMP -	8	AUDIO
3	TEMP +	9	POWER
4	TIME DISPLAY	10	LIGHT
5	TIME -	11	RESERVE
6	TIME +	12	

I. Power Switch

1. Press and hold the ⑨[POWER] key to turn on or off the heating function. In the state of power, press and hold the first time to turn on the heating function, and press and hold the second time to turn off the heating function. The system remembers the temperature and time used last time as the default time 60 minutes.

2. Temperature setting

After opening the heating function, click ③ [TEMP +] and ② [TEMP -] to adjust the heating function temperature. The temperature adjustment range is 18-65°C with an increment of 1; Fahrenheit: 86-149°F with an increment of 5, LO is displayed if the temperature is below 30°C/86°F. Fahrenheit and Celsius conversion: Long press ③[TEMP+] for 15 seconds to convert Celsius and Fahrenheit.

3. Time setting

The adjustable time range is 5-60 minutes, with a 5-minute increment. When the countdown reaches 5 minutes, the buzzer will beep 3 times, with a 1.5-second interval between each beep.

II. Light Function (Can be controlled independently):

Press button ⑩[LIGHT]once to activate the colour-changing feature of the decorative lights.

Press button ⑩[LIGHT]a second time to turn off the lights.

Note: When the colour-changing lights are on, press and hold for 5 seconds to enter the color-changing mode: the ④[TIME DISPLAY]displays '2n' and the ①[TEMPERATURE DISPLAY]shows 'Lx'.

(1) Briefly press the light button to change the color of the LED. Each press cycles through one colour option, in the sequence that includes the following modes, and this selection is remembered: (L1 all lit, L2 red and blue, L3 blue, L4 blue and green, L5 green, L6 green and red, L7 red, L8 flashing, L9 fading)

(2) If the light button is not pressed within 8 seconds, the TIME DISPLAY will exit from '2n' and the TEMPERATURE DISPLAY from 'Lx'. The LED will maintain its current colour and exit the lighting control and lock logic.

III. Audio Function (Can be controlled independently):

(1) Press the ⑧[AUDIO]button once to illuminate the backlight, activate Bluetooth, and begin pairing with a mobile device's Bluetooth. When pairing is complete and successful within 6-7 seconds, you can play music. During this time, ①[TEMPERATURE DISPLAY]displays "bLU" and ④[TIME DISPLAY]shows "XXdb". Use ⑥[TIME +]/⑤[TIME -] to adjust the volume. If there is no button response for 8 seconds, the display will revert to show temperature and time.

Note: Do not attempt to switch between Bluetooth, USB, and radio modes immediately during the Bluetooth pairing process. Allow a gap of 6-7 seconds before switching. If switching is needed right away, wait for 6-7 seconds before making the switch.

(2) Press the ⑧[AUDIO]button a second time to activate the USB function. ①[TEMPERATURE DISPLAY] will display "USB", and you can control previous and next tracks using ③[TEMP +]/②[TEMP -]. ④[TIME DISPLAY]displays "XXdb", and you can adjust the volume using ⑥[TIME +]/⑤[TIME -]. If there is no button response for 8 seconds, the display will revert to temperature and time.

Please note: USB reading time is 2-3 seconds. To ensure optimal disk reading quality, use an original manufacturer USB drive, preferably containing only MP3 files, and do not use it as a boot disk or to store system files.

(3) Press the ⑧[AUDIO]button a third time to turn off the audio function.

IV. Clock and Reservation Function (This function can only be used when the heating function is not activated):

1. Clock synchronization: The system has a built-in clock. Press the ⑪[RESERVE]button, and the ④[TIME DISPLAY] will display the current time. Press the ⑤[TIME -]button to change the hour, and the ⑥[TIME +]button to change the minutes. The numbers will flash when they are being adjusted; when they stop flashing, it indicates successful synchronization. After 5 seconds, the display will turn off, and the button backlight will also extinguish.

2. Reservation function:

Without the heating function activated, press and hold the ⑪[RESERVE] button for 5 seconds. The ④[TIME DISPLAY]will flash. Press the ⑤[TIME -]button to adjust the clock's hour and the ⑥[TIME +]button to adjust the minutes. After these changes, the display will turn off after 5 seconds. The heating function will activate when the time reaches the set value, and the button backlight will illuminate.

Notes:

1. If you notice the backlight of the ⑪[RESERVE]button is lit, it indicates that the reservation feature has been activated.
2. If the heating function is operated after the reservation feature has been activated, the reservation will be cancelled.
3. The reserved heating time is only 30 minutes.

V. Protection Function:

1. When the detection temperature of the sensor exceeds 85°C/185°F, the two digital tubes at the same time show HH, alarm and blink, all functions stop, even if the temperature drops below 75°C/167°F, the function can not be restored, must be powered off and then re-powered to normal use.
2. Sensor fault detection:
Open circuit: two digital tubes display E0 and blink, buzzer alarm, function can not be opened normally, after troubleshooting can be used normally.
Short circuit: the two digital tubes display E1 and blink, the buzzer alarms, the function cannot be opened normally, and can be used normally after the fault is removed.

VI. Bluetooth APP Installation Instructions

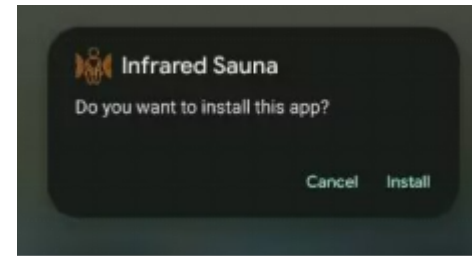
1、Steps for Android

Step 1: Download Chrome

Step 2: Click on the “ Chrome” App and use the scanning function to scan the following QR code to download the app

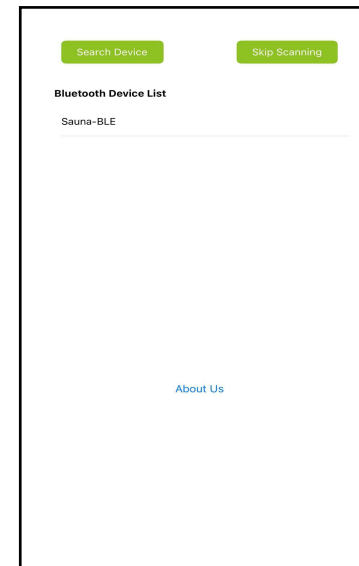


Step 3: Follow the prompts to install, when asked about the possible security risks of this app, choose to agree to install, you will enter the following interface

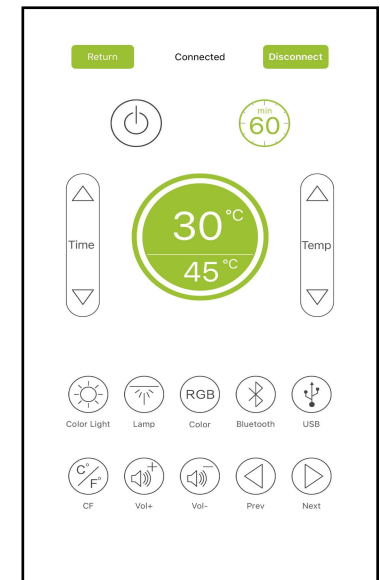


Step 4: Select Installation and you will enter the control interface

Connect to the Bluetooth name of this nomenclature



Showing successful connection



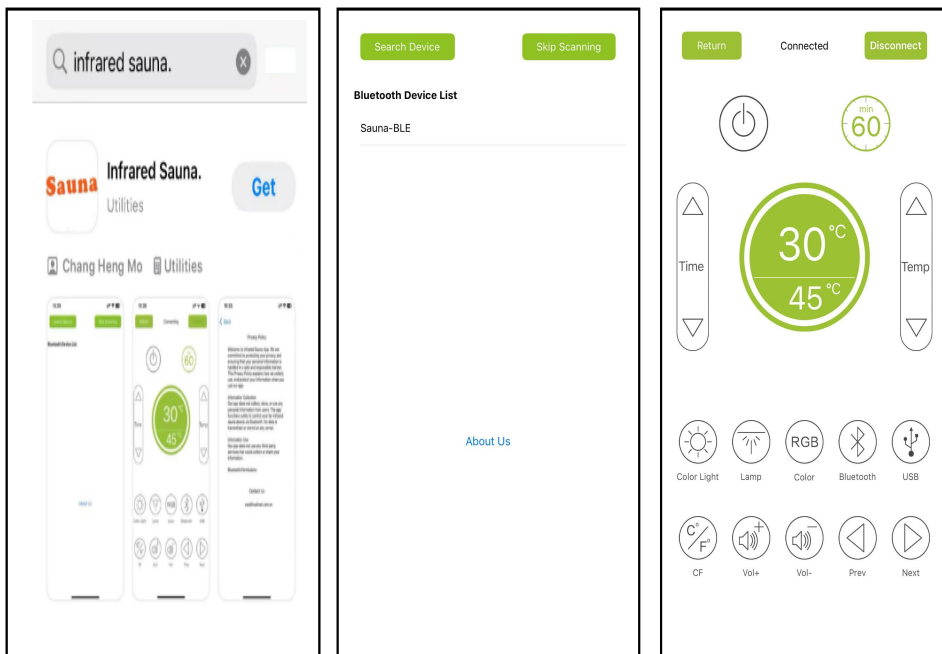
Special Note: When selecting the Bluetooth APP to control the sauna, the Bluetooth function should be turned on after the connection, and be sure to connect with the suffix . Ble's Bluetooth

2. Steps for Apple APP version

Step 1: Search for the keyword “ infrared sauna. ” in the Apple Store to download the app

Note: Apple phone IOS 15 or above to be able to
Step 2: Download and install directly into the interface

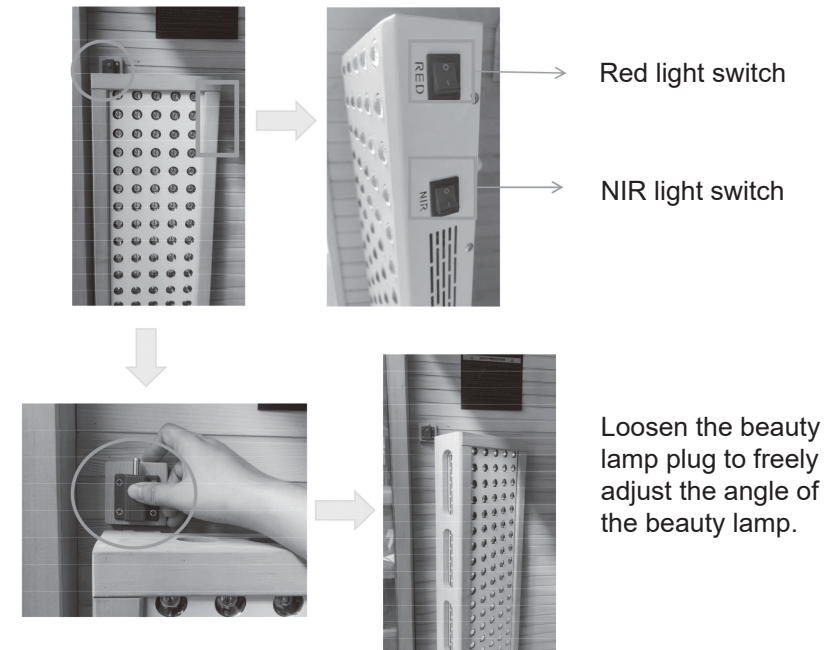
Download the app for this logo
Connect to the Bluetooth name of this nomenclature Showing successful connection



Special Note: When selecting the Bluetooth APP to control the sauna, the Bluetooth function should be turned on after the connection, and be sure to connect with the suffix . Ble's Bluetooth

D.4 Beauty light usage recommendations and precautions

- 1.Red light switch: "O" indicates off, disconnecting the circuit; "I" indicates on, closing the circuit. When activated, it will emit a noticeable red light.
- 2.NIR light switch: Similar to the red light switch, "O" indicates off, "I" indicates on. When activated, the light it emits is not as noticeable.



Recommendations for use:

- Use distance: It is recommended to use 0-20 cm/0-8 inch away from the human body.
- Use time: the use of time for 10-30 minutes, the use of time should be accompanied by the use of longer distance and relatively longer, but the longest time recommended for the same part of the single use of no more than 30 minutes. Different positions can be repeated use.
- Frequency of use: 1-3 times a day, continue to use until the symptoms improve.
- Maintenance: 3-4 times per week.
- When using this product on the face, please wear an eye mask to protect your eyes, and when using on other parts of the body, please do not look directly at the light source.

D.5 Operation of the heating tube switch

Each heating tube can be controlled by a separate switch.



When the sauna room is started, the heating tubes can be turned on or off independently according to your needs.

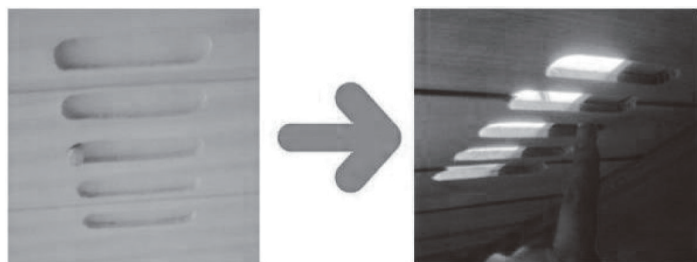


Press "I" to turn on the heating tube.



Press "O" to turn off the heating tube.

D.6 If needed, open ceiling vents to allow fresh air to flow



E. Precautions

- Before use, place the device in a suitable position.
- Turn on the power, turn on all the switches, adjust the time and temperature, preheat for 10-15 minutes.
- After warming up, you can adjust the required time and temperature again according to your personal situation, the temperature is usually 40-45 °C(104-113 °F), and the time is 30-40 minutes. Before entering the use stage of using the equipment, please check whether the power supply meets the requirements.
- When using the equipment, please drink more warm water to replenish the water lost due to perspiration.
- When using the equipment, any part of the body should be avoided for a long period of time to contact the inner wall of the equipment where there is a heater, so as not to cause low-temperature burns.
- When using the appliance, please keep the appliance in full contact with the ground, and not put it on the quilt or shaggy carpet; if you find that the contact surface is overheated, please stop using it immediately.
- Please do not put towels and other items on the inside of the equipment in use for a long time, such as the need for towel pads should always pay attention to the status of the towel;
- In winter or when the weather is cold and the room temperature is low (below 10°C/50°F), the equipment may not feel hot enough during use.
- It is recommended to use the sauna twice a day per person, between 9am and 9pm.
- It is not recommended to use the sauna immediately after a meal, but one hour after the meal.
- If you need to take a bath, it is advisable to take a bath before using the equipment, and dry the sweat drops when using the equipment.
- After use, please switch off the power switch and unplug it.

F. Troubleshooting

Be sure to turn off the power before servicing the sauna.

If the power cord is damaged, it must be replaced by the manufacturer or a similarly qualified person to avoid danger.

F.1 The heater is faulty

Problem	Cause	Solution
When the set time arrives, the heater is still working.	The power box and control panel are damaged.	Replace the power box and control panel.
Plug in the power cord, turn on the power, and the heater will not work completely or partially.	The power box is broken.	Replace the power box with a new one.

F.2 The control panel does not work

Problem	Cause	Solution
The power indicator is off.	A blown fuse or the sauna is not plugged in properly.	Replace the fuse or reconnect the power supply.
Key not working.	Unplug the power and wait 1 minute to plug it back in.	

F.3 The heater does not heat up. (Warning: Only qualified people can replace or repair heaters)

Problem	Cause	Solution
Part of the heater is not heated.	Heater failure	Replace the heater
	Heater part is poorly connected.	Reconnect
The whole sauna room is not heated.	Relay failure	Change relay
	Control panel damage	Change control panel
	The plug is not inserted correctly.	Re-plug
The seat support heating body is not heated.	Check that the plug into the backplane is properly inserted.	Re-plug

G. Maintenance

- Clean the sauna with a soft, damp cloth. Do not use gasoline, alcohol, benzene or any other such chemicals to clean the unit.

H. Transportation and Storage

- Avoid rain, snow or strong collisions during transportation.
- Do not store in a humid environment.

Disclaimer

- We do not accept loss of use of sauna rooms or other products, or other secondary or incidental costs, expenses or be liable for damage.
- This sauna room is for indoor use only. Don't put it outside. Exposure to outdoor factors such as rain, snow, sun, wind or extreme temperatures may cause damage.
- Do not modify the sauna room or its components. Surface cracks are not defects in the material or workmanship, as they are a normal feature of all wood. This includes small cracks due to expansion and contraction of the wood.
- Note: Since the wood used in the construction has been kiln dried, there is a certain possibility that the wood will expand and contract in the sauna environment.



Return / Damage Claim Instructions

- ⚠ **DO NOT discard the box / original packaging.**
In case a return is required, the item must be returned in original box. Without this your return will not be accepted.
- ⚠ **Take a photo of the box markings.**
A photo of the markings (text) on the side of the box is required in case a part is needed for replacement. This helps our staff identify your product number to ensure you receive the correct parts.
- ⚠ **Take a photo of the damaged part (if applicable).**
A photo of the damage is always required to file a claim and get your replacement or refund processed quickly. Please make sure you have the box even if it is damaged.
- ⚠ **Send us an email with the images requested.**
Email us directly from marketplace where your item was purchased with the attached images and a description of your claim.